

Lidl Northern Ireland

WORKING TOWARDS
A BETTER
TOMORROW



SUSTAINABILITY@LIDL



WE BELIEVE IN SUSTAINABILITY

This booklet summarises our sustainability report for Lidl Northern Ireland (financial year 1st March 2018 - 28th February 2019) highlighting our strategic goals, activities and projects that have significant economic, social and environmental impact.

➤ Full report available on www.lidl-ni.co.uk/csr

Corporate Social Responsibility in Lidl means:



Acting responsibly



Striving for positive environmental stewardship



Leading by example



Making a positive impact in communities



Supporting and engaging with all of our stakeholders



OUR "A BETTER TOMORROW" SUSTAINABILITY STRATEGY HARNESSES OUR MISSION, ENSURES FUTURE VALUE CREATION AND DRIVES OUR RESPONSIBILITIES TO SOCIETY.

J.P. Scally, Managing Director Lidl Ireland and Northern Ireland

Our Vision

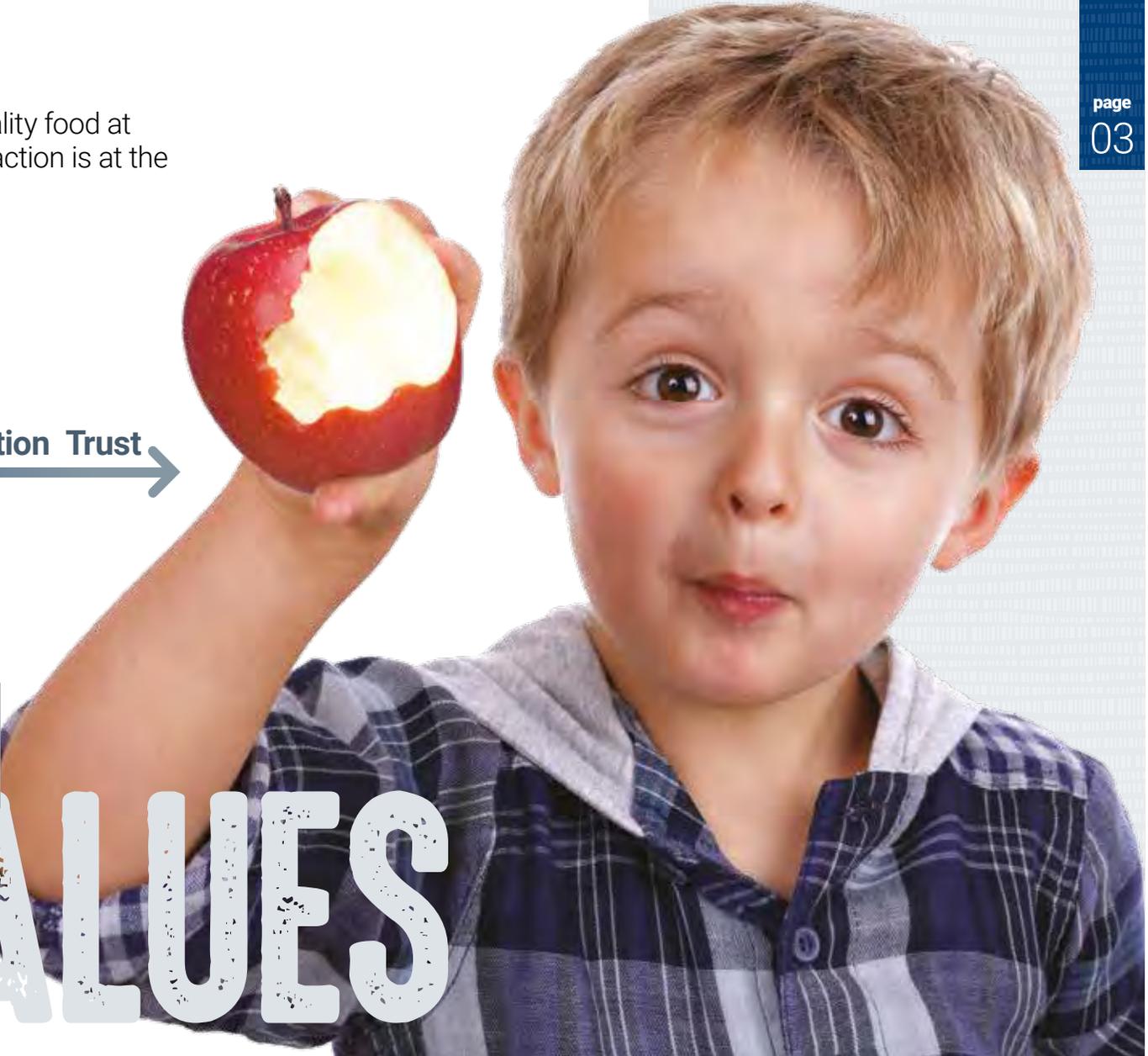
Our vision is to make life better by providing quality food at market-leading value, ensuring customer satisfaction is at the heart of everything we do.

Our Values

Everything we do is underpinned by our values:



OUR VISION
AND VALUES



LIDL NORTHERN IRELAND

AT A GLANCE

Entered the Northern Ireland market in
1999


38 stores
in Northern Ireland

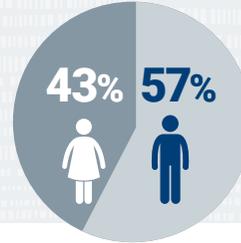
 **1** Distribution Centre
Nutts Corner, Co. Antrim




50 local suppliers
in Northern Ireland



Employing **881** people in Northern Ireland

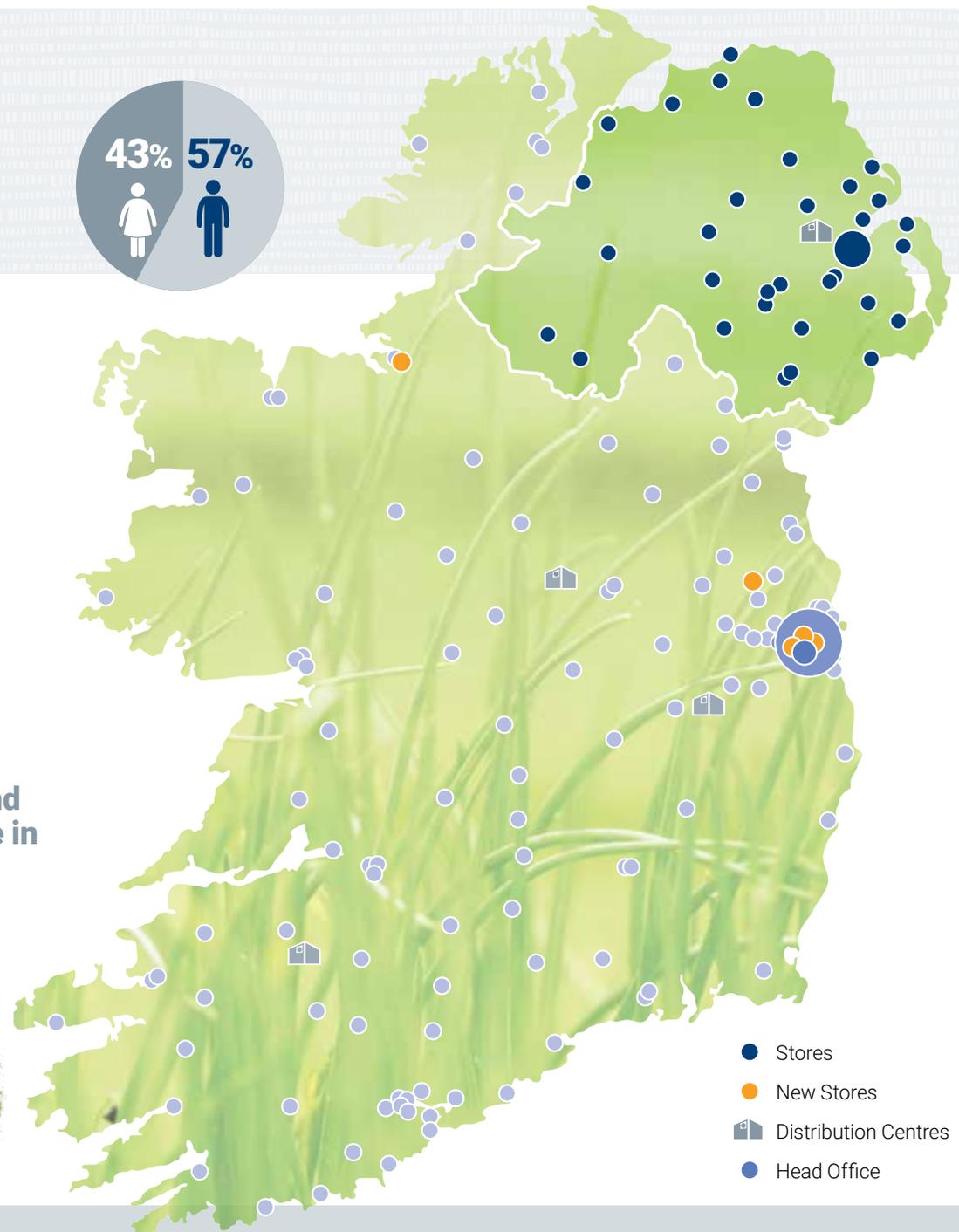


90% own-brand | **10%** branded
of our permanently listed products

5.9% market share
in Northern Ireland

over
€12m

invested in capital and expansion programme in Northern Ireland



RESPONSIBLE SOURCING

60 organic own-brand food products in our everyday range

40 Fairtrade own-brand food products in our everyday range



We are fully committed to ensuring that our buying power is driving positive change for producers, communities and the environment as a whole, both in Ireland and further afield.

100% of our fruit and vegetables are certified to quality assurance programmes



100% palm oil certified to RSPO palm oil



100% bananas certified to Fairtrade, Rainforest Alliance and/or Organic





Did You Know?

We published our Health and Nutrition Policy and will **reduce the added sugar content by 20%** and **reduce the salt content** of own-brand products by the end of 2020.



80%
of our
wild caught
chilled and
frozen fish
certified

to MSC standard



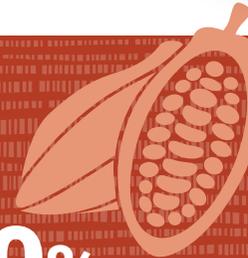
95%
tea certified

to Fairtrade,
Rainforest
Alliance, UTZ
and/or Organic



100%
cocoa certified

to Fairtrade, Rainforest
Alliance, UTZ and/or Organic



Launched
our Supplier
Development
Programme in
Northern Ireland

100% fresh beef and lamb
certified

to the Farm Quality Assurance Scheme,
the Red Tractor or the Bord Bia
Quality Assurance Scheme



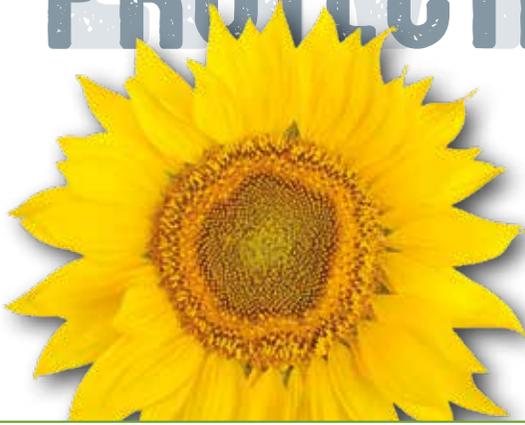
60%
coffee certified

to Fairtrade, Rainforest
Alliance, UTZ and/or
Organic



ENVIRONMENT

PROTECTING THE



£1.8 million investment in solar energy
across the island of Ireland



Carbon footprint

Working proactively with suppliers and industry partners, we are reducing our environmental impact through continuously improving our resource efficiency. From how we transport goods, invest in energy efficiency and renewables to reducing waste and plastic packaging, all working together to decrease our climate impact.

Highlights include:



Switched to 100%
green electricity



LED Lighting
project saved
6,454,635 kWh



E-chargers roll-out
announced for all
new stores



Solar Photovoltaic
Panels (PV) added to
store specifications

70% reduction*
in carbon footprint
already achieved.

*market-based methodology



**Achieved
zero waste
to landfill**

**0
waste**

Waste

Our organic waste is anaerobically digested creating energy.

We donate over **15,000 meals** from surplus food to local charities every month.



Highlight

Now with our in-store recycling bins we can help the customer save on their waste bill and reduce our collective environmental impact.

Plastics

- ✓ Removed **microbeads** from all cosmetics and household products
- ✓ Removed **unrecyclable black plastic** from many categories

Made strong commitments:



**20% plastic
packaging reduction
by 2022**



**50% of own brand
packaging will be made
with recycled materials
by 2025**

100%

**of our own brand
packaging will be
widely recyclable by
2025**



TEAM LIDL



It is important to us that our diverse and talented team members are proud of what we achieve together in Lidl.

Our **#WeAreLidl** people strategy brings to life our philosophy that our colleagues are part of part of one team - as they support us, we support them. **Work Safe. Live Well.** is our holistic nationwide wellbeing programme, focused on three core concepts:

Be Well > Be Fit > Be Mindful



We are committed to our people:

- ✓ Leading Pension Scheme
- ♥+ Leading Healthcare Scheme
- 🤝 Free Employee Assistance Program (EAP)
- ➔ Sabbatical Leave and Paid Volunteer Day
- 🛒 Maternity and Paternity Top-Up
- 📁 Minimum 20 days annual leave

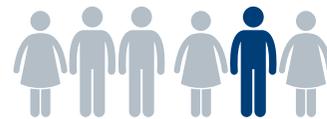




Matched the new Living Wage rate for all employees



Launched our fully funded degree programme for colleagues



Management training in Mental Health awareness



30 internships to disadvantaged young people in partnership with Prince's Trust

COMMUNITY

We are working hard towards achieving a successful, sustainable future, not just for our business but for all the communities we serve.

NSPCC

NORTHERN IRELAND

We raised over
£300,000
in 2018

We raised
£300,000
in 2018 alone

supporting resources
such as **Childline** and
Speak Out, Stay Safe
schools programme.



WORKS



1.4 million meals

donated to hundreds of local charities through our all-Ireland partnership with FoodCloud.



Bespoke **volunteer programme**, Lidl Helping Hands, available to all colleagues nationwide.



AUTISM AWARE STORE



Autism Aware Quiet Evenings

reduced lighting, no music or announcements, lower till scan sounds, priority queuing, additional assistance every Tuesday evening from 6-8pm.

The UN SDGs are the world's collective call to action to address some of the most pressing global issues. We've selected nine SDGs where we can deliver the most meaningful impact across our A Better Tomorrow sustainability strategy.

OUR GLOBAL CONTRIBUTION



SDG 1 No Poverty

Lidl is a pioneer of Fairtrade certification which is designed to empower people so they can lift themselves out of poverty. In our own team, we are a champion of the Living Wage. We also contribute to worthy causes across Northern Ireland through our donation fund.



SDG 10 Reduced Inequalities

We address social sustainability through education possibilities for our employees, ensuring human rights standards are met throughout our supply chain and maintaining a whistleblower hotline to report information confidentially.

United Nations SUSTAINABLE DEVELOPMENT GOALS



SDG 2 Zero Hunger

In partnership with FoodCloud, we are supporting charities to run their essential services by donating our surplus food. More than half of all our donations made are fresh fruit and vegetables, supporting the better health and nutrition for the local charities connected to our stores across Northern Ireland.



SDG 12 Responsible Consumption & Production

We are committed to working with our suppliers in reducing packaging and ensuring zero waste to landfill in our efforts towards the circular economy.



SDG 3 Good Health and Well-being

Our market leading prices make healthy food more accessible. We consistently promote healthy meals for our customers and have committed to reducing salt and sugar content in our product range. Through our charity partner NSPCC we are working to improve the health and well-being of children across Northern Ireland.



SDG 13 Climate Action

We have reduced our Scope 1 & 2 carbon footprint by 70% in recent years (market-based). We prioritised understanding our carbon footprint across our value chain in 2018. The results of this work will help us build resilience into our supply chain and across our business.



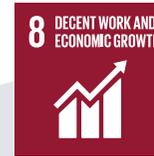
SDG 7 Affordable and Clean Energy

We are certified to ISO 50001 Energy Management System across all our operations helping us to continually improve energy performance along with sourcing 100% green electricity and adding solar panels to all suitable new stores.



SDG 14 Life below Water

To maintain long-term fish stocks, we have developed comprehensive buying policies to support the principles of sustainable fishing and farming methods. We're committed to making sure that, no matter how our fish and seafood is sourced, whether farmed or caught wild, it comes from the most sustainable and well-managed fisheries and farms.



SDG 8 Decent Work and Economic Growth

Committed to raising the economic capabilities of our food suppliers by offering a fair wage through certifications such as Fairtrade.



SDG 15 Life on Land

The goal asks businesses to go beyond mere compliance of responsible sourcing. One example of this is Lidl's approach to pesticides, which ensures that our suppliers' fruit and vegetable residue levels may not contain more than one third of the maximum level permitted by law.



If you have any feedback, please contact us by email: CSR@lidl.ie

To find out more about our **A Better Tomorrow** Sustainability Strategy please visit: www.lidl-ni.co.uk/CSR

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